

Terms and conditions

1. During the booking process, the customer and all the members of the group have to read attentively the general conditions of sale.
2. During a booking, the customer and all the members of the group accept the general conditions of sale.
3. The booking will only be effective after the full payment of the service required. If Alpes Mont Blanc Transfert can honour your request, a confirmation of your booking will be sent by email or by post or fax if required. In case AMBT is not capable of giving a favorable response to your demand, you'll be sent a cancellation of your booking.
4. The confirmation of your reservation is your travel ticket. the driver of AMBT will ask for your ticket along with a passport or a driving licence of current validity with a photo before departure.
5. For any modifications concerning your booking, contact us by mail, 7 days before the planned date of travel. Any modification brought to a booking is likely to change the price. AMBT reserves the right to cancel a booking if the changes are too important and modify the initial booking in a substantial way.
6. It is the customer's responsibility to check the accuracy of all the information contained in the booking confirmation. AMBT will not be held responsible for the consequence of an erroneous or incomplete information.
7. During the days of strong influxes, AMBT reserves the right to resort to subcontractors for a part of its transfers to satisfy the demand. In that case, the general conditions of sale remain unchanged.
8. In case of a delayed flight or train, the customer has the responsibility to call AMBT on (00 33) 6 73 169 224. An exemption of 60 minutes is applicable, after this period a 30 euros per hour supplement will be charged and will have to be paid to the driver. If the delay of the flight or the train is very important, AMBT, will organize another transfer, in the measure of its possibilities.
9. If the customers are not at the meeting point and if they haven't contacted AMBT in time, the driver will wait for 60 minutes, and after that, the booking will be cancelled and no refund can be asked.
10. The customers who wish to cancel their booking have to do it at the latest 7 days before the date of the intended transfer, except in cases involving unforeseen circumstances. For a cancellation made by a customer, AMBT reserves the right, in his absolute discretion, to refund the booking deduction made by an administrative load of 60 euros. A confirmation and a number of cancellation will be sent to you.
11. AMBT reserves the right to cancel booking in case of non-payment.
12. The announced price list according to the number of persons carried. The day rate applies from 8 to 19h and the normal rate applies Monday to Saturday day rate. A rate increase is applied at the rate of 19h night at 8, Sundays and holidays. The departure hour determines the day rate or the night rate.
13. The customers transported by AMBT are limited to 2 baggages per person, and this includes a pair of skis or a snowboard or other. Any excess of luggage must be declared during the booking to foresee the adequate vehicle for the transfer.
14. All our vehicle have an all risks insurance (special insurance for the transport of persons). The transported luggage is nevertheless at travelers own risks. We advise the customer to check their own luggage insurance.
15. All the luggage must have a label with the name and the address of the owner.
16. Alcoholic drinks are not authorized aboard the vehicle. AMBT reserves the right to refuse to transport any person under alcohol or drug effect or whoever may represent a threat to the good progress of the transfer.
17. In accordance with the law, it is forbidden to smoke in our vehicles.
18. AMBT will do anything possible to assure the good progress of the transfer : respect for the picking time of the customer as well as the arrival time at destination. However, in case of delay due to circumstances independent from its will, the responsibility of AMBT could not be engaged. We advise the customer to check their own travel insurance.
19. Examples of circumstances independent from our will : Exceptional or violent weather conditions, unforeseen slowings down of the traffic, demonstrations (manifestations), strikes, attacks, vandalism, road accident delaying the vehicle, the stop of the vehicle by the police or quite other service.....
20. In case AMBT does not succeed, for any reasons, in transporting his passengers, it will try to find another appropriate means of transport. However, the refund made by AMBT and concerning expenses incurred by the passengers for the means of transport of replacement cannot exceed the cost of such a route in taxi
21. Nothing can have an incidence on the legal right of the customers.
22. The general conditions of sale of AMBT are governed by the French law. Any dispute about their interpretation and/or in their execution raises French courts.